

CZAPEK & CIE.SA

TERMS AND CONDITIONS

April 26, 2016

Order process

Once your order has been placed, we will contact you personally by email or phone in order to check with you the details of your order. We will then inform you of the total price and the costs of shipping and send you a confirmation.

Orders will be deemed accepted once the first down payment will have been credited on Czapek's bank accounts. You can make your payments on-line using Paypal, Stripe or through a direct transfer. In the case of Direct transfer you can choose to make the payment in Swiss Francs or Euros.

During the 14 days following your order confirmation you will be able to cancel or change your order. Due to the fact that each timepiece is custom made, the right of withdrawal is excluded after 14 days.

Within 3 weeks, Czapek will inform you regarding the approximate date of the beginning of the manufacturing and of the delivery.

The final payment will be due when Czapek informs of the actual shipment of the timepiece.

Please read the sales conditions for more information.
We can reply to your inquiries by e-mail or by phone.

Czapek Bank accounts

CHF
IBAN : CH16 0483 5143 2954 2100 0

EUROS
IBAN : CH79 0483 5143 2954 2200 0

Name : CZAPEK & Cie SA Genève
BIC/SWIFT: CRESCHZZ40A
Clearing number: 4835

Advanced payments needed for order confirmation

	Swiss Francs	Euros
Stainless steel models (N21, N23, N25)	CHF 3'500.-	€ 3'500.-
Titanium Models (N27)	CHF 5'000.-	€ 5'000.-
Gold models (N29, N31, N33)	CHF 8'500.-	€ 8'500.-
Platinum Models (N.35)	CHF 12'500.-	€ 12'500.-

CZAPEK & CIE.SA

Czapek Headquarters

CZAPEK & Cie SA
2 rue Saint-Léger
CH-1205 - Geneva
Switzerland

Sales conditions & warranty

Czapek warrants the products for a period of three (3) years as of date of delivery to the final Customer. The warranty applies solely to the Czapek timepiece mentioned in the invoice.

Customer shall never open a timepiece delivered by Czapek, even if he may have detected a defect. Should the piece be opened without Czapek's authorization, the repair (or exchange) of the watch shall be invoiced to the Customer, even though the watch is still under warranty.

If the storage conditions or the handling of the timepiece by the Customer should prove to be at fault, the After-Sales service costs will be invoiced to the Customer.

If repairs are made within the warranty timeframe, Czapek shall pay all the necessary costs for the after-sale service (transport fees, insurances fees, repair fees, etc...

If the repair is no longer within the warranty timeframe, all the aforementioned costs shall be paid by the Customer. In such a case, Czapek shall provide an estimate for the repair and shall give a delivery date. Once the estimate is accepted, Czapek shall repair the watch and return it.

Customers shall not send back a watch without prior notice to Czapek by email and without a proper transport insurance.

Czapek is sole in charge of the After-Sale Service in its location in Switzerland.

To ensure the timepiece remains in excellent working order, Czapek recommends that the owner has a service carried out every 5 years.

All other elements shall be defined according to the dispositions of the Swiss Code of Obligations.

Execution of payment will be considered as acceptance of the T&C and order confirmation.